

Personal Alarm Systems

For Oxford and west Norfolk Counties

Personal alarm systems allow seniors and people with disabilities to quickly and easily call for assistance using a help button. The systems normally include a base station connected to the phone, plus a choice of either a neck or wrist pendant. The systems are monitored 24 hours daily through emergency response centres. There is little or no waiting period for installation.

| Organization | Additional Information | Cost |
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| <p>Alarm Care www.myalarmcare.com</p> <p>1-800-267-2001</p> <p>Vendor: Ingersoll Services for Seniors 519-485-2269</p> | <ul style="list-style-type: none"> • System central unit with 2-way voice speaker • 1 pendant or wristband with emergency button • Waterproof | <ul style="list-style-type: none"> • Monthly monitoring fee \$28.00 • Fall detection monthly fee \$32.95 • First 3 months must be paid in advance |
| <p>First Call Personal Response Services www.firstcallhelp.com</p> <p>1-800-361-5550</p> | <ul style="list-style-type: none"> • Monitored 24 hours daily • Offers extra features such as Fall Sensors • In-home installation in Southwestern Ontario | <ul style="list-style-type: none"> • One-time installation fee • Monthly monitoring fee • Equipment fee • Call for details |
| <p>GHC Safety and Security Solutions www.ghcsafetyandsecurity.com 519-843-4429 1-877-810-2273</p> | <ul style="list-style-type: none"> • Allow users to call for help in an emergency • Units hook to a phone line • Panic/emergency alarms are part of a security system • Voice activated home automation systems • 24-hour monitoring/emergency response | <ul style="list-style-type: none"> • \$75 activation and setup fee plus taxes • Monthly fee \$ 37.99 + HST • Monthly rental or contract • \$300.00 + HST for purchase plus \$18.00 monthly fee |

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| <p>LifeCall www.lifecall.ca 1-800-661-5433</p> <p>Vendor: Haldimand-Norfolk Community Senior Support Services Delhi Office 519-582-1370 or 519-586-7991 Ingersoll Services for Seniors 519-485-2269</p> | <ul style="list-style-type: none"> • National service and installation network • 24-hour access to customer service and technical support • Equipment consists of a base unit with two-way voice capabilities and waterproof personal help button • Fall detection system also available for additional fee | <ul style="list-style-type: none"> • Monthly fee for rental system-\$39.95 + HST, including 24-hour monitoring • Up to \$299 + HST for purchased system and up to \$24.95/month for 24-hour monitoring • 30 day notice required for cancellation |
| <p>Phillips Lifeline www.lifeline.ca 1-800-543-3546</p> <p>Vendors: Woodstock General Hospital 519-421-4259</p> | <ul style="list-style-type: none"> • Adaptive devices available for people with disabilities • Reminder service which can record up to 6 messages for daily activity reminders, i.e. medication • Activity monitoring • Installation completed by local affiliate | <ul style="list-style-type: none"> • Installation fee \$89.95 + HST • Monthly fee for Basic Unit - up to \$57.00 + HST • \$10.00 Monthly fee for Multi-level Home Units |