Staying on Your Feet
A guide to help older adults prevent falls

This guide will help you:
✓ Identify what puts you at risk for falls
✓ Learn how to prevent falls
✓ Find local and online resources.

www.findingbalanceontario.ca
SouthWesthealthline.ca
You can prevent falls

As an older adult, you have a greater chance of falling. A fall can cause serious injury and affect the quality of your life. The good news is that falls can be prevented.

There are many reasons why older adults may fall. These reasons are called ‘risk factors’. Knowing your risk factors will help you know what to do to prevent a fall.

The “Staying on your feet” guide helps you know:
✓ What puts you at risk of falling
✓ What you can do to prevent falls

How to use this guide

Your health care provider can help you:

1. Review the My Snapshot tool. This is a list of the risk factors that put older adults at risk of falling.
2. Identify what puts you at risk of falling and what may be causing this.
3. Review what you can do to reduce each risk.
4. Find the local and online resources that are available to help you.
   You can have a printed copy of this information to keep at home or have it sent to you by e-mail so you can review it online.
5. Decide what you would like to do and fill out My plan to prevent falls! on pages 34 and 35. By carrying out your plan, you reduce your chance of falling. Even small steps can make a big difference.

You can use this guide again in the future to take another ‘snapshot’ of your risks and make new plans.

For helpful tips for all older adults, go to You can prevent falls! (page 36) at the end of this guide.
1. Select the risk factors that apply.
2. Read the information about each risk factor to learn what to do and where to get information or help.

<table>
<thead>
<tr>
<th>Risk factor</th>
<th>Examples</th>
<th>Page</th>
</tr>
</thead>
</table>
| Fear and social isolation        | • Limiting your activity due to a fear of falling  
                                 |   • Feeling lonely, anxious, or depressed  
                                 |   • Unable to get out due to lack of transportation                                          | 4    |
| Taking certain medications       | • Taking 3 or more medications a day  
                                 |   • Feeling dizzy or unsteady after changing medications                                | 6    |
|                                 | • Taking sedatives, fluid pills, blood pressure pills, or recreational drugs                  |      |
| Balance problems                 | • Feeling unsteady or having trouble balancing when standing or walking  
                                 |   • Difficulty getting up after sitting or lying  
                                 |   • Difficulty getting out of the tub                                                     | 8    |
| Not enough physical activity     | • Poor physical fitness due to inactivity  
                                 |   • Shuffling feet when walking  
                                 |   • Weak muscles, stiff joints, or osteoarthritis                                          | 10   |
| Poor nutrition                   | • Poor diet, not eating healthy foods  
                                 |   • Missing meals or not eating enough                                                    | 12   |
| Dizziness and fainting           | • Feeling dizzy  
                                 |   • Fainting or losing consciousness                                                      | 14   |
| Vision problems                  | • Blurred or double vision  
                                 |   • Difficulty seeing steps or walking in dim light                                         | 16   |

Continued on the next page →
<table>
<thead>
<tr>
<th>Risk factor</th>
<th>Examples</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Indoor hazards</strong></td>
<td>• Floors are cluttered with papers, electrical cords, shoes, or other objects</td>
<td>18</td>
</tr>
<tr>
<td></td>
<td>• Loose mats or area rugs</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Poor lighting</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• No one to help with household chores</td>
<td></td>
</tr>
<tr>
<td><strong>Outdoor hazards</strong></td>
<td>• Uneven or icy walkways</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>• Poor lighting</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• No one to help with home repairs</td>
<td></td>
</tr>
<tr>
<td><strong>Problems with bladder control</strong></td>
<td>• Rushing to the bathroom</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>• Bladder leaking or accidents</td>
<td></td>
</tr>
<tr>
<td><strong>Problems with memory and concentration</strong></td>
<td>• Trouble concentrating</td>
<td>24</td>
</tr>
<tr>
<td></td>
<td>• Difficulty remembering</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Dementia or Alzheimer’s disease</td>
<td></td>
</tr>
<tr>
<td><strong>Alcohol use</strong></td>
<td>• Having more than 3 standard drinks a day</td>
<td>26</td>
</tr>
<tr>
<td></td>
<td>• Having more than 10 (for women) or 15 (for men) standard drinks a week</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Drinking to deal with feelings, relieve pain, or help you sleep</td>
<td></td>
</tr>
<tr>
<td><strong>Foot problems</strong></td>
<td>• Shoes that don’t fit or support your feet</td>
<td>28</td>
</tr>
<tr>
<td></td>
<td>• Pain, swelling, or loss of feeling in your feet</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Open sores, corns, or thickened toenails</td>
<td></td>
</tr>
<tr>
<td><strong>Poor bone health</strong></td>
<td>• Osteoporosis</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td>• Not enough calcium and vitamin D in your diet</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Broken bones after a simple fall</td>
<td></td>
</tr>
<tr>
<td><strong>Hearing problems</strong></td>
<td>• Hearing loss or a build-up of wax in your ears</td>
<td>32</td>
</tr>
<tr>
<td></td>
<td>• Hearing aids that don’t work or need cleaning</td>
<td></td>
</tr>
</tbody>
</table>
Risk factor: Fear and social isolation

What can cause this (check all that apply to you)

☐ A previous fall or ‘near fall’.
☐ Falling was such a bad experience that you are afraid to go out.
☐ Loss of independence or control.
☐ Loss of confidence in your abilities.
☐ Loss of a loved one.
☐ Feeling lonely, sad, anxious, or depressed.
☐ Poor physical or mental health.
☐ Not being physically active.
☐ Unable to drive or find transportation to get out.

What you can do (choose 2-3 that you can take action on)

☐ Think about your fears and what is causing them. This activity can help you know what type of help you need.
☐ Call your doctor if you have concerns about your physical or mental health.
☐ Take control of your own safety and be assertive. For example, ask for a seat on a crowded bus.
☐ Wear a personal alarm or carry a phone with you.
☐ Practice skills to boost self-confidence.
☐ Think positively.
☐ Talk about your feelings with a family member, close friend, or a health care provider.
☐ Attend social events or join a club.
☐ Arrange for a volunteer to visit you.
☐ Make a plan to gradually become more active.
☐ Schedule a regular time with friends to meet or call each other and offer help.
☐ Call local agencies to see if you can volunteer. For example, agencies such as the Alzheimer Society, Red Cross, United Way, Victorian Order of Nurses (VON), hospitals, schools, or libraries may need volunteers.
☐ Use a taxi or the transit service for seniors in your community.
Where to get information or help
Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| Volunteer Connection – Perth and Huron Counties    | Phone: 1-866-743-7818  
Web: [perthcounty.cioc.ca/volunteer/](https://perthcounty.cioc.ca/volunteer/) |
| SouthWesthealthline.ca: Adult Day Programs         | Toll Free: 1-800-811-5146 (CCAC)  
| Canadian Medicalert Foundation                     | Toll Free: 1-800-668-1507  
Web: [www.medicalert.ca](https://www.medicalert.ca) |
| **Transportation**                                 | **Toll Free:** 1-800-668-1507  
**Web:** [www.medicalert.ca](https://www.medicalert.ca) |
| EasyRide – Low Cost Door to Door Transportation Service for Older Adults (Huron & Perth) | Toll Free: 1-877-500-9875  
Web: [www.onecaresupport.ca/Services/EasyRideTransportation](https://www.onecaresupport.ca/Services/EasyRideTransportation) |
| Stratford Transit City Bus Service                 | Phone: 519-271-0250 x264  
| SouthWesthealthline.ca: Accessible Transportation  | Toll Free: 1-800-811-5146 (CCAC)  
| Stratford Parallel Transit For Physically Challenged Individuals. | Phone: 519-271-4100  
Risk factor: Taking certain medications

What can cause this (check all that apply to you)

- Taking products that could interfere with your prescription medication, such as over-the-counter medications (those you buy without a prescription), vitamins, herbal remedies, or alcohol.
- Taking your medications incorrectly. Not being sure what medications you are taking, how many you should take, or why you need to take them. Missing doses or taking too many doses.
- Taking expired medication.
- Using someone else’s medications.
- Your doctor and pharmacist are not aware of everything you are taking and the side effects you are having.

What you can do (choose 2-3 that you can take action on)

- **Use the same pharmacy all the time** so your pharmacist knows all of the medications you are taking.
- Have your pharmacist review all the medications, vitamins, and herbal remedies you are taking. Have them reviewed at least once a year and whenever any medication is added, changed, or stopped. This is known as the MedCheck program.
- Before taking any medication, vitamins, or herbal remedies ask your pharmacist about possible side effects and drug interactions.
- Ask your doctor or pharmacist if you should avoid alcohol.
- Follow the directions for taking medications, particularly pain medication. Ask your pharmacist if you are unclear about how to take something.
- Tell your doctor or pharmacist about any side effects you are having.
- Never borrow or lend medications.
- When you see any health care provider, bring all of your medications (pill bottles and blister packs) as well as any over-the-counter medications and vitamins.
- Return unused or expired medications to your pharmacy.
Where to get information or help
Phone 211 and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Speak To Your Doctor or Nurse Practitioner</td>
<td>Add Their Phone Number Here:</td>
</tr>
<tr>
<td>Speak To Your Pharmacist</td>
<td>Add Their Phone Number Here:</td>
</tr>
<tr>
<td>MedsCheck Program</td>
<td>Toll Free: 1-866-255-6701</td>
</tr>
</tbody>
</table>
| Huron Perth Addiction & Mental Health Alliance – Can Provide Assistance With Medication Management | Toll Free: 1-888-829-7484  
Web: [www.hpamhalliance.ca](http://www.hpamhalliance.ca) |
| Centre for Addiction and Mental Health                                       | Toll Free: 1-800-463-6273  
Web: [www.camh.net](http://www.camh.net) |
| Understanding Potential Interactions with Prescription Drugs                | Web: [www.thehealthline.ca/pdfs/FallsCoalitionDrugInteractions.pdf](http://www.thehealthline.ca/pdfs/FallsCoalitionDrugInteractions.pdf) |
Risk factor: Balance problems

What can cause this (check all that apply to you)

☐ Your reflexes may get slower with age.
☐ Getting up too quickly.
☐ Not enough physical activity.
☐ Poor vision or hearing.
☐ Drug interactions or the effects of alcohol.
☐ Shoes that don’t fit or support your feet.
☐ Not using the correct walker or cane, or not using them properly.
☐ Not enough sleep.
☐ Missing meals or not eating enough.
☐ If you have a medical condition.
☐ Medication.

What you can do (choose 2-3 that you can take action on)

☐ Talk with your doctor about your medical conditions and medications. Ask what can help you improve your balance.
☐ Take your time. Do not rush to answer the phone or the door.
☐ Sit in chairs with armrests and a firm seat and back. Hold the armrests as you get up slowly. Sit on the edge of a bed before standing up.
☐ Use your cane or walker as directed. Gradually increase how far and how long you walk.
☐ Take part in community activities that improve your balance such as Tai Chi and yoga.
☐ Visit a physiotherapist for a personal exercise plan to improve your balance. You may need a referral from your doctor.
☐ If your vision is poor, see your doctor or optometrist. Make sure you have glasses with the right prescription.
☐ Wear well-fitting and supportive footwear.
☐ Plan for 3 meals and 1 to 3 small snacks each day. Choose foods from the 4 food groups at each meal.
☐ Drink plenty of fluids such as water and do not drink alcohol.

Check with your health care provider before starting a new exercise program.
### Where to get information or help

Phone [211](https://211.ca) and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>SouthWesthealthline.ca: Exercise and Falls Prevention Programs</td>
<td>Toll Free: 1-800-811-5146 (CCAC)</td>
</tr>
<tr>
<td>SouthWesthealthline.ca: Rehabilitation Services</td>
<td>Toll Free: 1-800-811-5146 (CCAC)</td>
</tr>
<tr>
<td>SouthWesthealthline.ca: Physiotherapy Services – Publicly Funded Clinics</td>
<td>Toll Free: 1-800-811-5146 (CCAC)</td>
</tr>
</tbody>
</table>
| Minds In Motion: A Fitness and Social Program For People With Symptoms of Dementia. | Huron County: 1-800-561-5012
Perth County: 1-888-797-1882                                   |
| Taoist Tai Chi Society: Stratford Branch                                    | Phone: 519-273-5614                                                                   |
| Osteoporosis Canada: Too Fit to Fracture Program                             | Web: [www.osteoporosis.ca/osteoporosis-and-you/too-fit-to-fracture/](https://www.osteoporosis.ca/osteoporosis-and-you/too-fit-to-fracture/) |
Risk factor: Not enough physical activity

What can cause this (check all that apply to you)

- Not eating regularly, or not eating enough food to keep up your energy and strength.
- You get too tired or out of breath during activity due to heart or lung problems. Smoking.
- Injury, pain, or discomfort.
- Medical conditions that affect the muscles and joints such as arthritis, osteoporosis, multiple sclerosis, Parkinson’s disease, or stroke.
- Your muscles feel tight or stiff.
- Lack of motivation, activity needs too much effort.
- Fear of falling or injuring yourself.

What you can do (choose 2-3 that you can take action on)

- Follow the Canadian Physical Activity Guidelines for Older Adults.
- Get a total of 150 minutes of physical activity each week. You can break it up into short periods of 10 minutes or more. Examples of moderate-to-vigorous activities include brisk walking, dancing, and swimming.
- Use a walker or cane that is recommended by your health care provider to use less energy during daily tasks. Pace yourself and plan time to rest between activities.
- Stop smoking or reduce how much you smoke each day.
- Make a plan. Choose an activity to do regularly and gradually do more. For example, if you choose walking, start with short walks and gradually walk longer.
- Join an exercise or walking program designed for seniors.
- Talk with your doctor about your pain and/or discomfort. Write down:
  - When you feel pain, what activities cause the pain, and what you do to relieve the pain?

Check with your health care provider before starting a new exercise program.
Where to get information or help
Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| SouthWesthealthline.ca: Exercise and Falls Prevention Programs | Toll Free: 1-800-811-5146 (CCAC)  
Web: Types of Classes  
www.southwesthealthline.ca/libraryContent.aspx?id=20572  
Web: Locations of Classes  
www.southwesthealthline.ca/listServices.aspx?id=10986 |
| Walking & Exercise Programs                       | • Contact your local Recreation Department or Community Centre.  
  o Stratford Lakeside Active Adults Association – 519-271-4310  
  o St. Marys Friendship Centre – 519-284-3272  
  o Stratford-Perth YMCA – 519-271-0480  
  o MacKay Centre for Seniors in Goderich – 519-524-6660  
  o North Perth Seniors Programs – 519-291-1490  
  o Central Huron YMCA – 519-482-3655  
  o VON Perth-Huron – 1-800-265-5176  
  o One Care Huron-Perth – 1-877-502-8277  
  o South West Self-Management Program – 1-855-463-5692  
  • Walk around your local arena, mall, or school. |
| Canadian Physical Activity Guidelines for Older Adults | Toll Free: 1-888-334-9769  
| Minds In Motion: A Fitness and Social Program For People With Symptoms of Dementia. | Huron County: 1-800-561-5012  
Perth County: 1-888-797-1882 |
Risk factor: Poor nutrition

What can cause this (check all that apply to you)
- Being widowed or isolated.
- Skipping meals or not drinking enough fluids.
- Not eating a variety of healthy foods. Not getting enough fibre in your diet.
- Having poor mobility.
- Not getting enough vitamins and minerals.

What you can do (choose 2-3 that you can take action on)
- Speak to a registered dietitian about your eating habits. If you have little appetite, try eating smaller amounts of food more often.
- Follow Canada’s Food Guide. Try to have the recommended servings from all 4 food groups each day:
  - **Grain Products**: 6 to 7 servings a day
  - **Vegetables and Fruit**: 7 servings a day
  - **Milk and Alternatives**: 3 servings a day
  - **Meat and Alternatives**: 2 to 3 servings a day

- Eat 3 balanced meals each day. Use the “Plate Method” to help you.
  - Fill half your plate with vegetables
  
  Fill one-quarter of your plate with a starch like rice, pasta, or potatoes
  Fill one-quarter of your plate with a protein like eggs, meat, beans, or fish

- Choose foods high in fibre at each meal such as fruits and vegetables, whole grains, beans, and lentils.
- Drink fluids, such as water, often. As you get older, your sense of thirst declines, so drink even when you’re not thirsty!
- If you are over 50, take a Vitamin D supplement (400 IU) each day.
### Where to get information or help

Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eat Right Ontario (Speak to a Registered Dietitian for FREE)</td>
<td>Toll Free: 1-877-510-5102</td>
</tr>
<tr>
<td></td>
<td>Web: <a href="http://www.eatrightontario.ca">www.eatrightontario.ca</a></td>
</tr>
<tr>
<td>SouthWesthealthline.ca: Meals on Wheels Delivery Services</td>
<td>Toll Free: 1-800-811-5146 (CCAC)</td>
</tr>
<tr>
<td>Your Family Health Team: If you are part of one, they may have nutrition services available.</td>
<td>Add Their Phone Number Here:</td>
</tr>
<tr>
<td>Nutri-eSCREEN through Eat Right Ontario.</td>
<td>Web: <a href="http://www.nutritionscreen.ca/escreen/">www.nutritionscreen.ca/escreen</a></td>
</tr>
<tr>
<td></td>
<td>A quick survey to help you find out how you are doing with choosing foods. Online ONLY.</td>
</tr>
</tbody>
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*My Snapshot*
Risk factor: Dizziness and fainting

What can cause this (check all that apply to you)
- Brief decrease in blood flow to the brain.
- Low blood pressure.
- Side effects from some medications.
- Not getting enough food or fluids.
- Low blood sugar.
- Getting up too quickly after sitting or lying.
- Too much exercise after eating.
- Extreme pain, fear, or stress (such as witnessing an emergency).

What you can do (choose 2-3 that you can take action on)
- If you have fainted, see your doctor. Fainting can be a sign of serious health problems.
- Sit on the side of the bed for a few minutes before you stand up.
- Follow Canada’s Food Guide. Plan for 3 meals and 1 to 3 small snacks each day. Choose foods from the 4 food groups at each meal.
- Drink plenty of fluids.
- Rest after meals.
- If you have diabetes, check your blood sugar regularly. Do not go a long time between meals.
- Take medications only as directed by your doctor or pharmacist.
- Have your doctor check your blood pressure and heart rate.
- Visit a blood pressure clinic. See “Blood Pressure Clinics” on page 15.
- Have your inner ears checked.
- Wear a medical alarm that will connect you with emergency help.
## Where to get information or help

Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Care Blood Pressure Clinics – Various Locations</td>
<td>Toll Free:1-877-502-8277&lt;br&gt;Web:&lt;br&gt;www.onecaresupport.ca/services/bloodpressureclinics</td>
</tr>
<tr>
<td>MedsCheck Program</td>
<td>Toll Free: 1-866-255-6701&lt;br&gt;Or Contact your Pharmacist</td>
</tr>
</tbody>
</table>
Risk factor: Vision problems

What can cause this (check all that apply to you)

- As you get older, your eyes:
  - Become more sensitive to light,
  - Take longer to adjust to changes in light (from light to dark or dark to light), and
  - Have trouble seeing colours and judging distances.
- Your eyesight has changed and you need a new prescription for glasses.
- Getting used to bifocals.
- Wearing dirty or scratched glasses.
- Low lighting causes eye strain.
- Disease of the eye such as cataracts, glaucoma, macular degeneration and infections.

What you can do (choose 2-3 that you can take action on)

- Have your eyes checked each year or if you experience any changes to your eyesight.
- Clean glasses regularly. Use an eyeglass cleaner and a soft cloth.
- Remove your reading glasses when walking.
- Do not look through lower part of bifocals when going up or down stairs. Bend your head to use the upper part of the glasses.
- Wear sunglasses outdoors.
- Wear glasses that cut down on glare.
- Pause to give your eyes time to adapt to changes in light.
- Use good lighting in halls, stairways, and bathrooms. Use nightlights near your bed, in the bathroom, in hallways, and where you walk in the night.
- Ensure walking spaces are free of clutter and obstacles.
- If you have diabetes, keep your blood sugars in your target range. Good blood sugar control helps to prevent vision problems related to diabetes.
- Mark doorways and the edges of steps with a contrasting colour of paint.
Where to get information and help

Phone 211 and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>College of Opticians: Optician Search</td>
<td>Toll Free: 1-800-990-9793&lt;br&gt;Web: <a href="http://www.coptont.org/PUBLICREGISTER/index.php">www.coptont.org/PUBLICREGISTER/index.php</a>&lt;br&gt;An optician is a licensed professional trained to help you see better.</td>
</tr>
<tr>
<td>College of Optometrists: Find an Optometrist</td>
<td>Toll Free: 1-888-825-2554&lt;br&gt;Web: <a href="http://www.collegeoptom.on.ca/index.php/public/find-an-optometrist">www.collegeoptom.on.ca/index.php/public/find-an-optometrist</a>&lt;br&gt;An optometrist examines patients in order to diagnose, treat, manage and prevent diseases and disorders of the eye and vision system and its related structures.</td>
</tr>
<tr>
<td>South West Community Care Access Centre</td>
<td>Toll Free: 1-800-811-5146 (CCAC)</td>
</tr>
<tr>
<td>Canadian Diabetes Association</td>
<td>Toll Free: 1-800-226-8464&lt;br&gt;Web: <a href="http://www.diabetes.ca">www.diabetes.ca</a></td>
</tr>
<tr>
<td>CNIB: Services for People with Vision Loss</td>
<td>Toll Free: 1-800-265-4127&lt;br&gt;Web: <a href="http://www.cnib.ca">www.cnib.ca</a></td>
</tr>
<tr>
<td>Low Vision Clinic – Stratford</td>
<td>Toll Free: 1-800-265-4127</td>
</tr>
</tbody>
</table>
Risk factor: Indoor hazards

What can cause this (check all that apply to you)
- Rushing to answer the door or phone. Rushing to the bathroom.
- Slippery tubs, floors, and walkways.
- Poor lighting when getting up at night.
- Clutter on the floor such as phone or electrical cords, shoes, or papers.
- Pets and their toys.
- The path to walk around furniture is not clear or wide enough, especially with a walker.
- Loose carpets, area rugs, or mats.
- Stairs and bathrooms without secure handrails and grab bars.
- Bending over to reach low objects.
- Stretching or standing on a ladder or chair to reach high objects.

What you can do (choose 2-3 that you can take action on)
- Use a cordless or cellular phone. Do not rush to answer the door. Try to use the toilet regularly so you won’t have to rush to get there.
- Use non-slip mats in bathrooms, showers, and tubs.
- Wipe up spills promptly with a mop. Clean your floors with a cleaning product that doesn’t leave them slippery.
- Fix or mark uneven floors and keep your home free of clutter.
- Use nightlights in the bathroom, near your bed, and in hallways. Use a commode at night if needed.
- Ask someone to help you move your furniture to make more room to walk. Allow enough room to safely use your walker or cane.
- Tack down all carpets and remove scatter rugs.
- Install handrails for all stairs and grab bars in the bathroom.
- Store items on easy to reach shelves or countertops. Do not stand on ladders, chairs or stools. Buy a long handle reacher.
- Watch out for pets and put away their toys.
- Have a home Occupational Therapy assessment to ensure rooms are safe.
### Where to get information or help

Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
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| SouthWesthealthline.ca: Home Help and Personal Support Care | Toll Free: 1-800-811-5146 (CCAC)  
| SouthWesthealthline.ca: Home Modification | Toll Free: 1-800-811-5146 (CCAC)  
| Healthy Homes Renovation Tax Credit | Toll Free: 1-866-668-8297; TTY: 1-800-263-7776  
| Canadian Mortgage and Housing Corporation: Safety Renovation Grants | Toll Free: 1-800-668-2642  
Web: [www.marchofdimes.ca/EN/programs/hvmp/Pages/HomeandVehicle.aspx](http://www.marchofdimes.ca/EN/programs/hvmp/Pages/HomeandVehicle.aspx) |
| Veterans Affairs: | Toll Free: 1-866-522-2122  
The Veterans Independence Program (VIP) helps Veterans and their caregivers remain independent at home. |
Risk factor: Outdoor hazards

What can cause this (check all that apply to you)

- Walking in unfamiliar places.
- Wet leaves, fallen branches, snow, ice, or water puddles on walkways around your home, sidewalks, or the street.
- Improper footwear for the type of weather.
- Poor outdoor lighting.
- Uneven sidewalks, driveways, trails, and roads.
- Unmarked curbs or speed bumps.
- Being unexpectedly knocked or bumped in crowded areas such as malls, parks, and events.

What you can do (choose 2-3 that you can take action on)

- Walk slowly and pay attention.
- Avoid walking on wet leaves, snow, or ice if possible. If it is necessary, walk slowly and carefully.
- Wear footwear that is appropriate for the weather.
- Use a walker or cane as recommended by a health care provider. Carrying a cane or using a walker can alert others that you need a little more space.
- Walk with your body centred over your feet (not leaning or bent over). Avoid reaching or twisting when walking or standing.
- Use a waist belt pack or backpack instead of carrying a purse.
- If you own a car, push the grocery cart to it instead of carrying the heavy bags.
- Install automatic or timed lighting outside.
- Report safety concerns on public property to your local Public Works Department.
- Be aware of other people in crowded places. If possible, avoid situations where you may be bumped.
- Sweep dried leaves off of paths and decks before they become wet and slippery.
### Where to get information or help

Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| SouthWesthealthline.ca: Home Maintenance and Repair | Toll Free: 1-800-811-5146 (CCAC)  
Web: [www.marchofdimes.ca/EN/programs/hvmp/Pages/HomeandVehicle.aspx](http://www.marchofdimes.ca/EN/programs/hvmp/Pages/HomeandVehicle.aspx) |
| Veterans Affairs:                                 | Toll Free: 1-866-522-2122  
The Veterans Independence Program (VIP) helps Veterans and their caregivers remain independent at home. |
| Local Public Works Department                     | Report safety concerns for:  
- Property maintenance  
- Street and sidewalk maintenance  
- Street light maintenance  

When you call, report:  
- Location of the hazard  
- Description of the hazard  
- If you have fallen because of the hazard |
Risk factor: Problems with bladder control

What can cause this (check all that apply to you)

- As you get older your bladder holds less urine.
- Bladder infections.
- Weak muscles that cause leaking when you sneeze or cough.
- Medical conditions such as diabetes, stroke, dementia, and specifically prostate conditions for men.

What you can do (choose 2-3 that you can take action on)

- Speak with your family doctor or a health care provider.
- Go to the bathroom before your bladder is full.
- Wear clothing that is easy to manage in the bathroom such as Velcro instead of buttons or zippers, or an elastic waistband instead of a belt.
- Wear cotton underwear.
- To prevent bladder infections, wipe your bottom from front to back after using the toilet. Use a clean piece of toilet paper for each wipe to prevent germs from the rectum getting into your bladder. For other tips, speak to your health care provider.
- Take showers instead of baths.
- To strengthen muscles, do kegel exercises regularly.
- Use products to manage bladder leaks and accidents. For example, absorbent pads, pants, and sheets; condom catheters; and urinals. You can buy them at your drugstore or a medical supply store.
- Talk to a physiotherapist about bladder re-training. You may need a doctor’s referral for physiotherapy.
- Avoid caffeine in drinks such as coffee, tea, or colas and foods with chocolate. Caffeine makes you pass urine more often.
- Avoid drinking alcohol.
- It is important to continue drinking fluids to avoid dehydration. Just limit the amount of fluid you drink closer to bed time.
- Keep blood sugars under good control. High blood sugars can increase the risk of bladder infection.
## Where to get information or help

Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Canada Revenue Agency</strong> (CRA): Continence Products</td>
<td><strong>Contact Information</strong>: Continence products are a valid expense under CRA’s Medical Expense and Disability Tax Credits and Attendant Care Expense Deduction. Keep receipts for income tax purposes for diapers, disposable briefs, catheters, catheter trays, tubing or other products required because of incontinence caused by illness, injury or affliction.</td>
</tr>
</tbody>
</table>
| **SouthWesthealthline.ca**: Incontinence                                      | **Toll Free**: 1-800-811-5146 (CCAC)  
| **Canadian Continence Foundation**                                          | **Toll Free**: 1-800-265-9575  
Web: [www.canadiancontinence.ca/EN/index.php](http://www.canadiancontinence.ca/EN/index.php) |
| **South West Community Care Access Centre**: Continence Assessment           | **Toll Free**: 1-800-811-5146 (CCAC)                                                                                                                  |
| **SouthWesthealthline.ca**: Physiotherapy Services – Publicly Funded Clinics | **Toll Free**: 1-800-811-5146 (CCAC)  
| **Eat Right Ontario (Speak to a Dietitian for FREE)**                        | **Toll Free**: 1-877-510-5102  
Web: [www.eatrightontario.ca](http://www.eatrightontario.ca) |
| **The Powder Room**: Living With An Overactive Bladder                      | **Web**: [www.powderroom.ca](http://www.powderroom.ca)                                                                                               |
| **Veterans Affairs**                                                         | **Toll Free**: 1-866-522-2122  
They may be able to help cover the cost of incontinence products only if you are a Veteran. |
Risk factor: Problems with memory and concentration

What can cause this (check all that apply to you)

- As you get older, you may have some difficulties with learning and memory, but dramatic memory loss is not normal.
- Pain.
- Continually feeling rushed, stressed, or indecisive.
- Fear of falling.
- Worrying about poor memory or memory gaps.
- Poor appetite or not eating balanced meals.
- Feeling nervous, anxious, sad, lonely, or depressed.
- Grieving for a loved one.
- Illnesses, infections, and side effects of some medications.
- Medical conditions such as dementia (including Alzheimer’s disease), stroke, brain injury, or tumour.
- Drinking too much alcohol.

What you can do (choose 2-3 that you can take action on)

- Talk with your family doctor about:
  - Your memory loss and whether it is normal for your age,
  - Local Memory Clinics, and
  - Recent loss of appetite, loss of interest in activities, difficulty sleeping or sleeping too much, pain, or discomfort.
- Make lists to remind yourself.
- Follow a daily routine. Put important items in the same place every time.
- Plan ahead and be organized. Keep a detailed calendar.
- Make associations to help you remember (such as using landmarks to help you find places).
- Repeat names when you meet new people.
- Keep your mind active with mental exercises such as crossword puzzles or games.
- Be physically active and stay social.
Where to get information or help
Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Speak To Your Doctor or Nurse Practitioner</td>
<td>Add Their Phone Number Here:</td>
</tr>
<tr>
<td>Ontario Brain Injury Association</td>
<td>Phone: 905-641-8877</td>
</tr>
<tr>
<td></td>
<td>Web: <a href="http://www.obia.ca/">www.obia.ca/</a></td>
</tr>
<tr>
<td>Alzheimer’s Society: Information on Helping Your Memory</td>
<td>Huron County: 1-800-561-5012</td>
</tr>
<tr>
<td></td>
<td>Perth County: 1-888-797-1882</td>
</tr>
<tr>
<td>Centre for Addiction and Mental Health</td>
<td>Toll Free: 1-800-463-6273</td>
</tr>
<tr>
<td></td>
<td>Web: <a href="http://www.camh.net">www.camh.net</a></td>
</tr>
</tbody>
</table>
Risk factor: Alcohol use

What can cause this (check all that apply to you)

☐ As you get older, you are more sensitive to the effects of alcohol.
☐ Using alcohol to help you sleep (but alcohol disturbs normal sleeping patterns).
☐ Stressful situations.
☐ Grief and loss.
☐ Using alcohol to relieve aches and pains (but alcohol can worsen aches and pains).
☐ Feeling lonely, sad, bored, or depressed.

What you can do (choose 2-3 that you can take action on)

☐ Talk to your doctor or pharmacist before drinking alcohol if you are taking any medication. Make sure your family is aware that you are on medication and should be avoiding alcohol.
☐ Drink alcohol in moderation. For every one drink of alcohol, have one non-alcoholic drink. If you drink alcohol, be sure to stay within the limits of the Canadian Low-Risk Alcohol Drinking Guidelines.
☐ The Guidelines recommend no more than two drinks a day, 10 drinks per week for women, and three drinks per day, 15 drinks per week for men.
☐ Think about how much and why you are drinking. Talk with your doctor if you drink more than the Guidelines listed above, or are drinking to deal with feelings, relieve pain, or help you sleep.
☐ Find out whether your feelings are common so you can find healthy ways to deal with them.
☐ Learn how your body responds to alcohol as you get older.
☐ Share your feelings with someone you trust such as a family member, friend, or peer counsellor.
☐ Talk with a community nurse, counsellor, or doctor if you feel sad or nervous, do not feel like eating, or start losing interest in your activities.
☐ Talk with agencies that help people such as Alcoholics Anonymous.

One standard drink is:
- 355 ml (12 ounces) of 5% beer, or
- 146 ml (5 ounces) of 12% wine, or
- 44 ml (1.5 ounces) of 40% liquor or spirits.
### Where to get information or help

Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| Choices for Change Counselling Centre Huron-Perth  | Toll Free: 1-877-218-0077  
Web: [www.choicesforchange.ca/](http://www.choicesforchange.ca/) |
| Huron Perth Addiction & Mental Health Alliance     | Toll Free: 1-888-829-7484  
Web: [www.hpamhalliance.ca/index.php/home](http://www.hpamhalliance.ca/index.php/home) |
| Drug and Alcohol Helpline                          | Toll Free: 1-800-565-8603  
Web: [www.drugandalcoholhelpline.ca/](http://www.drugandalcoholhelpline.ca/) |
| SouthWesthealthline.ca: Alcohol and Drug          | Toll Free: 1-800-811-5146 (CCAC)  
| Centre for Addiction and Mental Health             | Toll Free: 1-800-463-6273  
Web: [www.camh.net](http://www.camh.net) |
| Family Services Perth Huron: Counselling Services  | Toll Free: 1-800-268-0903  
Web: [www.familyservicesperth-huron.ca/](http://www.familyservicesperth-huron.ca/) |
| Canadian Low Risk Drinking Guidelines              | Web: [www.ccsa.ca/Eng/topics/alcohol/drinking-guidelines/Pages/default.aspx](http://www.ccsa.ca/Eng/topics/alcohol/drinking-guidelines/Pages/default.aspx) |
Risk factor: Foot problems

What can cause this (check all that apply to you)
- Poorly fitting shoes, boots, slip-ons, or floppy slippers.
- Slippery soles or soles that are sticky and catch on surfaces.
- Shoes with a high and/or narrow heel.
- Untreated calluses, bunions, or deformities.
- Untrimmed or ingrown toenails.
- Numbness or tingling in your feet.
- Pain.
- Medical conditions such as diabetes.

What you can do (choose 2-3 that you can take action on)
- Wear shoes that fit well, support your feet, and have a low, broad heel.
- Buy shoes made for older adults with:
  - A variety of sizes,
  - Leather lining to allow stretching, and
  - Extra depth.
- Choose shoes with laces or Velcro closures rather than slip-ons.
- Make sure your footwear is in good repair.
- Buy slippers that offer support, fit properly, and have enclosed heels.
- Use a long handled shoe horn and/or elastic laces to help you get your shoes on.
- If your feet are swollen, raise them up on a pillow when sitting or lying down. Your feet should be higher than your hips.
- Check your feet daily with a mirror for cracks and sores. Keep feet clean.
- Wear loose socks. Socks that are too tight can cut off blood flow to your feet.
- Ask your doctor about wearing support socks or stockings.
- Visit a foot care or chiropody clinic. A foot care specialist can do foot care, help you learn to care for your feet, and help you choose the right shoes.
### Where to get information or help

Phone **211** and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| SouthWesthealthline.ca: Prosthetics and Orthotics  | Toll Free: 1-800-811-5146 (CCAC)  
Web: [southwesthealthline.ca](http://www.southwesthealthline.ca/listServices.aspx?id=1020&region=HuronPerth) |
| SouthWesthealthline.ca: Foot Care & Foot Clinics   | Toll Free: 1-800-811-5146 (CCAC)  
Web: [southwesthealthline.ca](http://www.southwesthealthline.ca/listServices.aspx?id=10105&region=HuronPerth) |
| SouthWesthealthline.ca: Chiropody Clinics          | Toll Free: 1-800-811-5146 (CCAC)  
Web: [southwesthealthline.ca](http://www.southwesthealthline.ca/listServices.aspx?id=10616&region=HuronPerth) |
| College of Chiropodists of Ontario: Find a Chiropodist or Podiatrist | Toll Free: 1-877-232-7653  
Web: [coco.on.ca](http://www.coco.on.ca/m1.htm) |
| SouthWesthealthline.ca: Diabetes Education Programs| Toll Free: 1-800-811-5146 (CCAC)  
Web: [southwesthealthline.ca](http://www.southwesthealthline.ca/listServices.aspx?id=10891) |
Risk factor: Poor bone health

What can cause this (check all that apply to you)

☐ Bones naturally become less dense and weaker with age.
☐ Your bones may have become thin, weak and more likely to break, due to a condition called osteoporosis.
☐ Factors that contribute to bone loss, including:
  • Not enough weight-bearing exercise,
  • Poor nutrition, not getting enough calcium or Vitamin D,
  • Low body weight,
  • Too much salt in your diet,
  • Smoking,
  • Having 3 or more alcoholic drinks a day,
  • Early menopause or low estrogen in women, and
  • Some medications like prednisone or hormone treatments.

What you can do (choose 2-3 that you can take action on)

☐ Stop smoking or reduce how much you smoke.
☐ Plan for 3 meals and 1 to 3 small snacks daily.
☐ Choose foods from the 4 food groups each meal.
☐ Choose food and drinks with calcium more often. If you can have dairy products in your diet, have 3 servings a day. Foods that have calcium include spinach, collard greens, beans, salmon, and sardines.
☐ Refrain from drinking alcohol.
☐ You may not get all the calcium and vitamin D you need from foods. Talk with your doctor to see if supplements are right for you.
☐ Get active! Make a plan to gradually increase your physical activity. For healthy, strong bones do weight bearing exercise (such as walking, dancing), stretching, and exercises for strength, posture and balance. Look for the Too Fit to Fracture exercise program in your community.
☐ Talk to your doctor about wearing hip protectors to ease the impact on the hip if a fall does occur.

One serving of dairy products is equal to:
  • 1 cup of milk, or
  • 3/4 cup of yogurt, or
  • 2 ounces of cheese.
### Where to get information or help

Phone 211 and they will connect you to the right place.

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Speak To Your Doctor or Nurse Practitioner</td>
<td>Add Their Phone Number Here:</td>
</tr>
<tr>
<td>Osteoporosis Canada</td>
<td>Toll Free: 1-800-463-6842 ext 414</td>
</tr>
<tr>
<td></td>
<td>Web: <a href="http://www.osteoporosis.ca">www.osteoporosis.ca</a></td>
</tr>
<tr>
<td>South West Self-Management Program: Learn Tools to Live a Healthy Life</td>
<td>Toll Free: 1-855-463-5692</td>
</tr>
<tr>
<td></td>
<td>Web: <a href="http://www.swselfmanagement.ca/index.aspx">www.swselfmanagement.ca/index.aspx</a></td>
</tr>
<tr>
<td>Eat Right Ontario (Speak to a Dietitian for FREE)</td>
<td>Toll Free: 1-877-510-5102</td>
</tr>
<tr>
<td></td>
<td>Web: <a href="http://www.eatrightontario.ca">www.eatrightontario.ca</a></td>
</tr>
<tr>
<td>SouthWesthealthline.ca: Meals on Wheels Delivery Services</td>
<td>Toll Free: 1-800-811-5146 (CCAC)</td>
</tr>
<tr>
<td>SouthWesthealthline.ca: Bone Disease</td>
<td>Toll Free: 1-800-811-5146 (CCAC)</td>
</tr>
<tr>
<td>SouthWesthealthline.ca: Diagnostic Imaging Clinics (Bone Mineral Density testing by referral)</td>
<td>Toll Free: 1-800-811-5146 (CCAC)</td>
</tr>
<tr>
<td>Huron and Perth Health Units: Can Offer Supports to Quit Smoking</td>
<td>Huron County: 1-877-837-6143</td>
</tr>
<tr>
<td></td>
<td>Perth County: 1-877-271-7348 ext 267</td>
</tr>
<tr>
<td>Smokers’ Helpline</td>
<td>Toll Free: 1-877-513-5333</td>
</tr>
<tr>
<td></td>
<td>Web: <a href="http://www.smokershelpline.ca/">www.smokershelpline.ca/</a></td>
</tr>
</tbody>
</table>
Risk factor: Hearing problems

What can cause this (check all that apply to you)

- Wax build-up in your ears.
- Hearing aids that are dirty or have low batteries.
- Inner ear problems.
- Not paying attention.
- Too much noise.

What you can do (choose 2-3 that you can take action on)

- Have your hearing checked regularly by an audiologist. You do not need a referral from your doctor.
- Buy a hearing aid if needed. When you have your hearing aid fitted, you will be shown how to use and clean it. Clean your hearing aid often and check the batteries regularly.
- Have your doctor or health care provider check your ears for wax. Your ear canal and ear drum are delicate. DO NOT clean your ears with cotton-tipped swabs (Q-tips) or hair pins (bobby pins).
- In public places, sit in a quiet area if possible.
- Reduce the number of sounds. For example, turn the TV down when you talk on the phone.
- Ask people to speak clearly and slowly. If you didn’t hear something, ask them to repeat it.
## Where to get information or help

<table>
<thead>
<tr>
<th>Resource Name</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| SouthWestHealthline.ca: Hearing Aids and Communication Devices | Toll Free: 1-800-811-5146 (CCAC)  
| SouthWestHealthline.ca: Deafness and Impaired Hearing      | Toll Free: 1-800-811-5146 (CCAC)  
| Bell Canada Specialized Phone Service                      | Toll Free: 1-800-268-9243; TTY: 1-800-268-9242  
Web: [www.bell.ca/Accessibility_services](http://www.bell.ca/Accessibility_services) |
| Veterans Affairs                                           | Toll Free: 1-866-522-2122  
They may be able to help cover the cost of hearing products. |
| Canadian Hearing Society                                   | Toll Free: 1-877-347-3427  
Web: [www.chs.ca/](http://www.chs.ca/) |
My plan to prevent falls! A sample worksheet

Setting goals can help you be successful in making changes in your life. Think about your risk factors and the changes that could prevent a fall. You can set one goal, or one for each risk factor. Keep your worksheet handy and use it to stay on track with your goals. Here is an example of how it works.

1. Ask yourself these questions:

<table>
<thead>
<tr>
<th>What am I going to do?</th>
<th>Walk</th>
</tr>
</thead>
<tbody>
<tr>
<td>How much am I going to do?</td>
<td>Around the block</td>
</tr>
<tr>
<td>When am I going to do it?</td>
<td>Before lunch</td>
</tr>
<tr>
<td>How many days a week will I do it?</td>
<td>Three days</td>
</tr>
</tbody>
</table>

2. Write out your goal:

This week I will: 
*Walk around the block before lunch on Monday, Wednesday, and Saturday.*

3. Rate your confidence: Circle the number that matches how confident you feel

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>I’m not ready.</td>
<td>I think I can.</td>
<td>I can do this!</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

It is important to choose a goal that you can reach. If your confidence rating is less than 7 you may not be successful. Change your goal to one you feel very confident about. It’s OK to start with something small.

4. Track your progress:

<table>
<thead>
<tr>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
<th>Saturday</th>
<th>Sunday</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑ I did it!</td>
<td>☑ I did it!</td>
<td></td>
<td></td>
<td>☑ I did it!</td>
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</tr>
</tbody>
</table>

Comments Comments Comments Comments Comments Comments Comments

When you reach one goal, set another. A series of small steps can help you make big changes towards preventing falls.
My plan to prevent falls!  Your worksheet

1. Answer these questions:

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>What am I going to do?</td>
<td></td>
</tr>
<tr>
<td>How much am I going to do?</td>
<td></td>
</tr>
<tr>
<td>When am I going to do it?</td>
<td></td>
</tr>
<tr>
<td>How many days a week will I do it?</td>
<td></td>
</tr>
</tbody>
</table>

2. Write out your goal:

This week I will:

3. Rate your confidence: Circle the number that matches how confident you feel

<table>
<thead>
<tr>
<th>Rating</th>
<th>Confidence</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>I’m not ready.</td>
</tr>
<tr>
<td>2</td>
<td>I think I can.</td>
</tr>
<tr>
<td>3</td>
<td>I can do this!</td>
</tr>
<tr>
<td>4</td>
<td></td>
</tr>
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<td>5</td>
<td></td>
</tr>
<tr>
<td>6</td>
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<tr>
<td>8</td>
<td></td>
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<tr>
<td>9</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td></td>
</tr>
</tbody>
</table>

If your rating is less than 7, adjust the goal so that you feel more confident.

4. Track your progress:

<table>
<thead>
<tr>
<th>Day</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
<th>Saturday</th>
<th>Sunday</th>
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</tbody>
</table>

Comments

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Comments

If you reached your goal, set another!
You can prevent falls! Helpful tips for all older adults

| Take these steps to prevent falls |
|-------------------------------|----------------------------------------------------------|
| **1** Check Your Medications | • Ask your pharmacist to review your medications at least once a year. |
| **2** Keep Active            | • Exercise for a total of 150 minutes (2½ hours) each week. |
| **3** Watch Your Step        | • Wear supportive shoes and be careful when you walk. |
| **4** Speak Up About Dizziness | • Tell your doctor if you feel dizzy or light-headed. |

<table>
<thead>
<tr>
<th>Tips for speaking to health care providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Write down your questions and concerns ahead of time, in order of importance. This activity will help you remember.</td>
</tr>
<tr>
<td>✓ Bring someone with you to appointments. Ask them to take notes so you can listen and ask questions.</td>
</tr>
<tr>
<td>✓ Ask for resources such as brochures or posters that you can take home to learn more.</td>
</tr>
<tr>
<td>✓ If you think you will not have enough time to ask all your questions, ask to book extra appointment time.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>For more information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Huron County Health Unit</strong></td>
</tr>
<tr>
<td>1-877-837-6143 ext. 2021</td>
</tr>
<tr>
<td><a href="http://www.huronhealthunit.ca">www.huronhealthunit.ca</a></td>
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<td><strong>Finding Balance</strong></td>
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<td><a href="http://findingbalanceontario.ca">findingbalanceontario.ca</a></td>
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About this guide

“Staying on Your Feet” was developed by The Grey Bruce Falls Prevention and Intervention Program, The Grey Bruce Health Unit, and The South West LHIN Falls Prevention Collaborative.

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